



Good food, Good life

## PERADUAN MALAYSIA BOLEH BERSAMA MILO

### FAQ

**Q1: How do I participate?**

A: **STEP 1:** Purchase any participating MILO products worth RM20 and above in a single original receipt/invoice from any in-store and/or online Outlets during the Promotion Period.

RM20 will be given 1 Serial Number.

RM35 and above will be given 2 Serial Numbers.

Each original receipt/invoice is limited to 2 Serial Numbers.

For example:

For the purchase of participating MILO products in a single Receipt/Invoice during the Promotion Period, the Organiser will allocate:

- (a) RM34.50 of participating MILO products = 1 serial number
- (b) RM36.50 of participating MILO products = 2 serial numbers
- (c) RM85.50 of participating MILO products = 2 serial numbers

The participating MILO products are as per listed below:

- a. MILO ACTIV-GO POWDER 200g, 400g, 1kg, 1.1kg, 1.5kg, 2kg, 2.2kg;
- b. MILO HI-FIBRE 900g;
- c. MILO 3in1 8x33g, 18x33g, 18x33g + 3x30g Hi-Fibre, 30x33g;
- d. MILO Whole Grain Cereal 10x36g;
- e. MILO Less Sugar 10x27g;
- f. MILO Hi-Fibre 12x30g; and
- g. MILO Original 18 x 30g

*We will only accept the original printed receipt/invoice dated from 15/07/2023 till 17/09/2023.*

**There are 2 methods of participation in this promotion: via Website OR WhatsApp.**

**STEP 2A (via Website Participation):**

(1) Visit the Promotion website and complete the web form at:  
<https://www.milo.com.my/ms/malaysia-boleh-bersama-milo> or scan the QR code shown on the communication materials at participating Outlets.

(2) Complete all the required personal details in the web form provided on the Promotion Website.

(3) Snap one (1) clear and legible picture/image in jpg, jpeg, or png format of the Receipt/Invoice complete with the Receipt/Invoice Details. One (1) Image must contain a picture of one (1) Receipt/Invoice only and the file must be less than 5MB. Upload the Image on the web form and submit.

**EXAMPLE receipt/invoice image for Website participation**

**(1) Instore Receipt - ACCEPTED**

**ACCEPTED PRINTED RECEIPTS FROM POINT-OF-SALE SYSTEM**

**Lotus's**  
IPOH STATION 18

LOTUS STORES (MALAYSIA) SDN BHD  
(Reg No. 200001018812 (521419-K))

02833590000000 HSAYS DUHH	0.00
09556001004727 HILO (SOFT)	32.99
09556001004727 HILO (SOFT)	32.99
09557014000072 STAR TEPUN	1.60
09557014000072 STAR TEPUN	1.60
09555995600223 LACTEL BLI	5.79
09555995600223 LACTEL BLI	5.79
SUB-TOTAL	80.76
BUY 2 FOR RM 9.5	-2.08
	-2.08
TOTAL TO PAY	78.68
02200032059245 T GREEN BA	0.00
02200032059245 T GREEN BA	0.00
02200032059245 T GREEN BA	0.00
TOTAL	78.68
02200032059245 T GREEN BA	0.00
TOTAL	78.68
MASTERCARD	78.70
524312****6028	
RoundIng	-0.02
CHANGE DUE	0.00

\*\*\*\*\*  
+-----+  
|IMPORTANT NOTICE!|  
|Download Lotus's app now &|  
|enjoy great rewards including earn and|  
|burn points to save!|  
|on your shopping with Lotus's!|  
+-----+  
\*\*\*\*\*  
MY LOTUS'S ID 634000\*\*\*\*\*5083  
MY LOTUS'S POINTS THIS VISIT: 78  
TOTALS UPTO: 04/11/22 1131  
\*\*\*\*\*  
THANK-YOU FOR SHOPPING AT LOTUS'S

04/11/2022 21:34 05023 008 1008 6870

Outlet Name

Product name, quantity purchased & final purchase amount

Receipt Date

Receipt/Invoice No

## ACCEPTED PRINTED RECEIPTS FROM POINT-OF-SALE SYSTEM



Fold long receipts to show required information to avoid illegible receipt details in long receipts

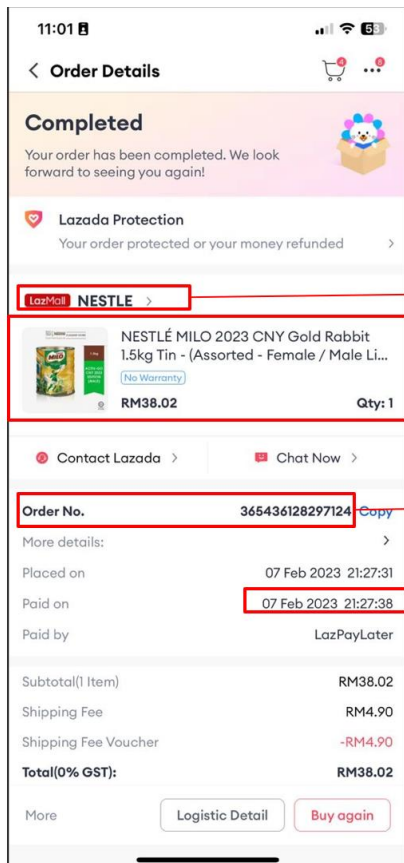
Outlet Name

Receipt/Invoice No

Product name, quantity purchased & final purchase amount

Receipt Date

## (2) Online Invoice – ACCEPTED



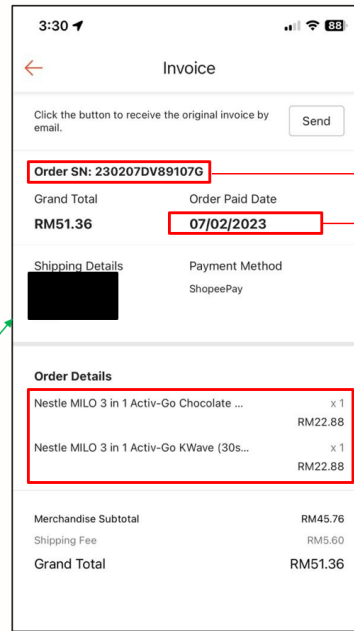
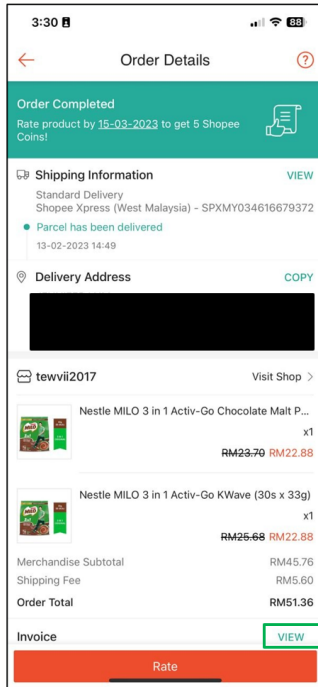
ORDER DETAILS from Lazada ACCEPTED provided the status in Order Details shows as "COMPLETED"

Outlet Name

Product name, quantity purchased & final purchase amount excluding shipping fee & including discount

Order No

Purchase Date



INVOICE from SHOPEE App – ACCEPTED

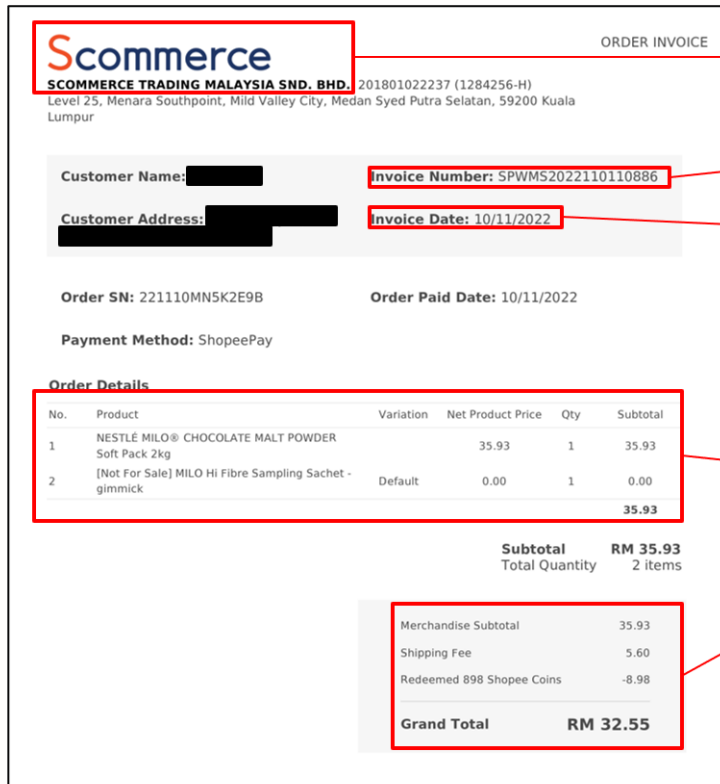
Order No

Purchase Date

The outlet name for this invoice is automatically recognised as Shopee

Product name, quantity purchased & final purchase amount excluding shipping fee & including discount

ORDER INVOICE requested from Shopee App - ACCEPTED



Outlet Name

Invoice No

Invoice Date

Product name, quantity purchased & final purchase amount excluding shipping fee & including discount

Please save the cropped invoice image to show the required information **ONLY** so that the image details will be legible when uploaded to the web form.

ORDER INVOICE requested from Lazada App - ACCEPTED

Outlet Name

Invoice No

Purchase Date

Product name, quantity purchased & final purchase amount excluding shipping fee & including discount

#	Product name	Serial SKU	Shop SKU	Price	PAID PRICE
1	NESTLÉ MILO 2023 CNY Gold Rabbit 1.5kg Tin - (Assorted - Female / Male Limited Edition)	12536241	3366124987_MY-18081727805	38.02	38.02

Please save the cropped invoice image to show the required information **ONLY** so that the image details will be legible when uploaded to the web form.

**STEP 2B (via WhatsApp):**

- (1) Write on the front of the Receipt your full name and identification number [Personal Details]  
For example: *Aleena binti Ali 950102-14-8588*
- (2) Snap one (1) clear and legible picture/image of one (1) Receipt complete with your Personal Details and Receipt [Image]. One (1) Image must contain only one (1) Receipt.
- (3) Send “consentWA” via WhatsApp to **6018 322 8831**  
([https://api.whatsapp.com/send/?phone=60183228831&text&type=phone\\_number&app\\_absent=0](https://api.whatsapp.com/send/?phone=60183228831&text&type=phone_number&app_absent=0)) from any mobile number registered in Malaysia. This is to provide consent to submit via the WhatsApp application from the above-stated WhatsApp number. You will only have to provide us with your consent once.
- (4) Once you have provided your consent, you may proceed to submit your Image to **6018 322 8831** [WhatsApp Entry].
- (5) The Organiser will send an auto-reply acknowledgment message for the first WhatsApp Entry received by each mobile number only.



# EXAMPLE receipt/invoice image for WhatsApp

## (1) Instore Receipt - ACCEPTED

### ACCEPTED PRINTED RECEIPTS FROM POINT-OF-SALE SYSTEM

**Lotus's**  
IPOH STATION 18

OUTLET NAME

LOTUS STORES (MALAYSIA) SDN BHD  
(Reg No. 200001018812 (521419-K))

Product name, quantity purchased & final purchase amount

02833590000000 NSAYS BUNH	0.00
09556001004727 HILO (SOFT)	32.99
09556001004727 HILO (SOFT)	32.99
09557014000072 STARK TELUK	1.60
09555995600223 LACTEL BLI	5.79
09555995600223 LACTEL BLI	5.79
SUB-TOTAL	80.76
BUY 2 FOR RM 0.6	-2.08
BUY 2 FOR RM 0.6	-2.00
TOTAL TO PAY	78.68
02200032059245 T GREEN BA	0.00
02200032059245 T GREEN BA	0.00
02200032059245 T GREEN BA	0.00
TOTAL	78.68
02200032059245 T GREEN BA	0.00
TOTAL	78.68
MASTERCARD	78.70
524312****8028	
Round/ing	-0.02
CHANGE DUE	0.00

Participant's full name & identification number

Alcena binti Ali  
950102-14-8588

Receipt/Invoice No

05023 008 1008 6870

Receipt Date

04/11/2022

THANK-YOU FOR SHOPPING AT LOTUS'S

### ACCEPTED PRINTED RECEIPTS FROM POINT-OF-SALE SYSTEM

AEON BIG (M) Sdn Bhd (242659-1)  
47500, Subang Jaya,  
Selangor Darul Ehsan, Malaysia  
SST ID: 816-1800-3200021  
VALUED CUSTOMER: 4107097707

Outlet Name

InvoNo: 20230225/1040/004/0041

Receipt/Invoice No

1x 2022458002885	2.88
CABBAGE-KUNG PAK	
1x 9551000200040	7.90
WHITE POTATOES-800G	
1x 9556001004635	5.10
HILO 2006	
1x 9556001173331	12.35
HILO 1901 CUP	
1x 2022251005502	6.88
1x 9556001217233	18.90
HILO 3IN1 ORIGINAL	
Discount	-3.91
1x 2022480021663	2.16
C. R. CABBAGE - KG	
1x 9556001281777	3.50
HILO ALMOND 225ML	
1x 955472901568	2.90
YOUNG BIKER PK	
1x 9556001217233	18.90
HILO 3IN1 ORIGINAL	
Discount	-3.91
1x 9556001189210	5.00
HILO KIDS 48125ML	
SUB-TOTAL	165.85
TOTAL	165.85
OR E-MONEY	165.85
Acc No.: 410709xxxx7808	
Approval Code: 753482	
Item Count 31	Change amt 0.00
Serv. Tax Summary	Amount Tax
No Serv Tax	165.85 0.00
Total	165.85 0.00
St:1040 Rv:004 Ch:0901422	
13:10	25/02/2023
REGULAR STAMP(S)	: 10
ACS BONUS STAMP(S)	: 15
BONUS STAMP(S)	: 0
TOTAL STAMP(S)	: 25

Product name, quantity purchased & final purchase amount

Participant's full name & identification number

Alcena binti Ali  
950102-14-8588

Receipt Date

25/02/2023

AEON BIG HYPERMARKET

## (2) Online Invoice – ACCEPTED

ORDER DETAILS from Lazada ACCEPTED provided the status in Order Details shows as “COMPLETED”

**Participant's full name & identification number**

**Outlet Name**

**Product name, quantity purchased & final purchase amount excluding shipping fee & including discount**

**Order No**

**Purchase Date**

INVOICE from SHOPEE App – ACCEPTED

**Order No**

**Purchase Date**

**The outlet name for this Invoice is automatically recognised as Shopee**

**Product name, quantity purchased & final purchase amount excluding shipping fee & including discount**

**Participant's full name & identification number**

## ORDER INVOICE requested from Shopee App - ACCEPTED

**Scommerce**  
SCOMMERCE TRADING MALAYSIA SMD. BHD. 201801022237 (1284256-H)  
Level 25, Menara Southpoint, Mid Valley City, Medan Syed Putra Selatan, 59200 Kuala Lumpur

ORDER INVOICE

Outlet Name

Customer Name: [REDACTED] Invoice Number: SPWMS2022110110886 Invoice No

Customer Address: [REDACTED] Invoice Date: 10/11/2022 Invoice Date

Order SN: 221110MNSK2E9B Order Paid Date: 10/11/2022  
Participant's full name & identification number  
*Aleena binti Ali*  
*950102-14-8588*

Payment Method: ShopeePay

Order Details

No.	Product	Variation	Net Product Price	Qty	Subtotal
1	NESTLÉ MILO® CHOCOLATE MALT POWDER Soft Pack 2kg		35.93	1	35.93
2	[Not For Sale] MILO Hi Fibre Sampling Sachet - gimmick	Default	0.00	1	0.00
					35.93

Subtotal RM 35.93  
Total Quantity 2 items

Product name, quantity purchased & final purchase amount excluding shipping fee & including discount

Merchandise Subtotal	35.93
Shipping Fee	5.60
Redeemed 898 Shopee Coins	-8.98
<b>Grand Total</b>	<b>RM 32.55</b>

Please save the cropped invoice image to show the required information **ONLY** so that the image details will be legible when submitting via WhatsApp.

## ORDER INVOICE requested from Lazada App - ACCEPTED

NESTLE  
No.8, Jalan Eco Perindustrian 1/SF, Eco Perindustrian 5, 42300, Bandar Puncak Alam, Selangor Darul Ehsan.  
60122073140

INVOICE

Invoice Number: 365436128297124 Invoice No

Order Number: 10541510207124

Order Date: 07 02 2023 Purchase Date

Invoice To: [REDACTED]

Invoice Date: 07 02 2023

Participant's full name & identification number  
*Aleena binti Ali*  
*950102-14-8588*

BILLING ADDRESS SHIPPING ADDRESS

Contact Phone: [REDACTED] Contact Phone: [REDACTED]

Payment Method: PAY\_LATER

Your ordered items for 365436128297124

#	Product name	seller sku	shop sku	Price	Paid Price
1	NESTLÉ MILO 2023 CNY Gold Rabbit 1.5kg Tin - (Assorted - Female / Male Limited Edition)	12536241	3366124987_MY-18081727805	38.02	38.02

Subtotal: RM 38.02  
Less: Voucher applied: RM -0.00  
Total: RM 38.02  
Shipping: +RM 0.00  
Net paid: RM 38.02

Product name, quantity purchased & final purchase amount excluding shipping fee & including discount

Upon receipt of your order, we encourage you to examine the parcel carefully and keep your buying invoice. Should there be any item damage due to our transportation, please contact our customer service within 24 hours for claim purposes.

Please save the cropped invoice image to show the required information **ONLY** so that the image details will be legible when submitting via WhatsApp.



Instore receipt: The Receipt can come in the form of printed receipts from point-of-sale systems, hand-written receipts, and/or e-receipts for online purchases. However, the Receipt must bear the name and/or logo of the outlet at which the purchase was made. If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.

The Receipt must also bear the date of purchase, Products purchased, purchase amount, Receipt number, and name and/or logo of the outlet.

Online Invoice: The Invoice can come in the form of a screenshot of the invoice and/or order for online purchases. The Invoice must bear the name and/or logo of the online platform and/or merchant at which the online purchase was made. For online purchases with promotion codes and/or discount vouchers, the final paid amount must be the Minimum Purchase amount and above to qualify.

The Invoice must also bear the date of purchase, Products purchased, purchase amount, order and/or invoice number, and name and/or logo of the online platform and/or merchant.

The Organiser will extract all Website and WhatsApp Entries received for further processing. All Entries that do not meet the requirements stated shall be disqualified by the Organiser. Unclear Images, illegible and incomplete Entries will be disqualified without further notification to the Participants for such disqualified Entries.

The Organiser shall reserve the right to request evidence of the original Receipt (hardcopy) for verification and prize redemption. Failure to produce the original Receipt upon request will result in disqualification and forfeiture.

**Q2: Where can I get more information about the promotion?**

A: You can get more information about the promotion at:  
<https://www.milo.com.my/ms/malaysia-boleh-bersama-milo>

**Q3: Can I submit more than 1 entry?**

A: Participants may submit as many entries as they wish, but **each unique image of one (1) receipt/invoice is ONLY eligible for one (1) entry submission via the Website or WhatsApp.**

The Organiser shall reserve the right to disqualify any entries with reprinted receipt/invoice and/or duplicated receipt/invoice and/or containing more than one (1) receipt/invoice.

**Q4: Will I receive a notification after I submit my entry?**

A: Yes.

Via the Website: There will be an auto-reply acknowledgment message upon submission of the Registration Form via the Website.

Via the WhatsApp: The Organiser will send an auto-reply acknowledgment message for **the first WhatsApp Entry received by each mobile number only.**

**Q5: What is the age of participation and eligibility?**

A: The Promotion is open to all individual legal residents of Malaysia with a valid identification document, aged 18 years and above as at the start of the Promotion Period (15/07/2023). The Organiser shall reserve the right to request evidence of identification documents.

**Q6: What are the Promotion period and entry deadline?**

A: The Promotion starts at 00:00:00 on 15/07/2023 and closes at 23:59:59 on 17/09/2023.

The Organiser must receive all Entries on or before 23:59:59 on 17/09/2023. All Entries received outside the Promotion Period will be automatically disqualified.

**Q7: Is there a limit to the total number of serial numbers I can receive in a single receipt?**

A: There is a limit to the serial number you can receive in a single receipt.

Every RM20 will be given 1 Serial Number.

Every RM35 will be given 2 Serial Numbers.

Each original receipt/invoice is limited to 2 Serial Numbers.

**Q8: What are the prizes offered for this promotion?**

A: The prizes offered for this promotion are:

PRIZES TYPE	PRIZES DESCRIPTION
<b>DAILY PRIZES</b> x20 winners x65 days Total: 1,300 winners	<u>Daily Prize A [from Day 1 to Day 37]:</u> One (1) Exclusive MILO T-shirt worth RM99 <u>Daily Prize B [from Day 38 to Day 65]:</u> One (1) Exclusive MILO Bag worth RM99

<b>WEEKLY PRIZES</b> x30 winners x9 weeks Total: 270 winners	One (1) MILO Products* worth RM540 *The Organiser will provide SHOPEE Codes to the winner to redeem their Weekly Prizes
<b>MONTHLY PRIZES</b> x5 winners x2 months Total: 10 winners	One (1) MODENAS KRISS 110 Disc Brake Motorbike [OTR] worth RM4,699
<b>MAIN PRIZES: SECOND PRIZES</b> x5 winners	One (1) RM10,000 cash
<b>MAIN PRIZES: GRAND PRIZES</b> x5 winners	One (1) PERODUA MYVI 1.3 G AUTO [OTR] worth RM48,500
<b>LOTUS'S EXCLUSIVE WEEKLY PRIZES</b> x80 winners x9 weeks Total: 720 winners	<u>Weekly Prize A [from Week 1 to Week 5]:</u> One (1) Exclusive MILO Bag worth RM99 <u>Weekly Prize B [from Week 6 to Week 9]:</u> One (1) LOTUS'S Voucher worth RM100

**Q9: What are the weekly periods for this promotion?**

A: The nine (9) weekly periods are as per below:

Week 1: 15/07/2023 – 21/07/2023

Week 2: 22/07/2023 – 28/07/2023

Week 3: 29/07/2023 – 04/08/2023

Week 4: 05/08/2023 – 11/08/2023

Week 5: 12/08/2023 – 18/08/2023

Week 6: 19/08/2023 – 25/08/2023

Week 7: 26/08/2023 – 01/09/2023

Week 8: 02/09/2023 – 08/09/2023

Week 9: 09/09/2023 – 17/09/2023

**Q10: What are the monthly periods for this promotion?**

A: The two (2) monthly periods are as per below:

Month 1: 15/07/2023 – 15/08/2023

Month 2: 16/08/2023 – 17/09/2023

**Q11: How do you select the Winners?**

A: The Organiser will extract all Website and WhatsApp Entries received for further processing. All Entries that do not meet the requirements stated shall be disqualified by the Organiser. Unclear Images, illegible and incomplete Entries will be disqualified without further notification to the Participants for such disqualified Entries.

The Organiser will tabulate the Entries received and allocate a serial number[s] for each qualified Entry received according to the date and time received throughout the Promotion Period.

Daily Prizes Winners: Total qualified serial numbers allocated at the end of each daily period throughout the entire promotion period will be divided by 20 to derive the winning serial numbers for **Daily Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

Weekly Prizes Winners: Total qualified serial numbers allocated at the end of each weekly period throughout the entire promotion period will be divided by 30 to derive the winning serial numbers for **Weekly Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

Monthly Prizes Winners: Total qualified serial numbers allocated at the end of each monthly period throughout the entire promotion period will be divided by 5 to derive the winning serial numbers for the **Monthly Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

Main Prizes Winners: Total qualified serial numbers allocated at the end of the promotion period will be divided by 10 to derive the winning serial numbers for the **Main Prizes (Grand Prizes & Second Prizes) finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

Grand Prizes: The 1<sup>st</sup>, 3<sup>rd</sup>, 5<sup>th</sup>, 7<sup>th</sup> and 9<sup>th</sup> serial numbers will be selected as the **Grand Prize finalists**.

Second Prizes: The 2<sup>nd</sup>, 4<sup>th</sup>, 6<sup>th</sup>, 8<sup>th</sup> and 10<sup>th</sup> serial numbers will be selected as the **Second Prize finalists**.

LOTUS'S Exclusive Weekly Prizes Winners: All Qualified Entries with LOTUS'S Receipts collected and processed during the Promotion Period. Total qualified serial numbers allocated at the end of each weekly period throughout the entire promotion period will be divided by 80 to derive the winning serial numbers for **LOTUS'S Exclusive Weekly Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division.

**Q12: How do you determine the Winners?**

A: The Organiser will contact all Finalists **via WhatsApp Number 6018 322 8831** to the Finalist's mobile number which the Organiser received in the Qualified Entries. Each selected Finalist will be given one (1) question to answer. If a Finalist fails to answer correctly and/or fails to answer the question posted within the time stated, the Prize(s) will be forfeited. The Organiser will not be held liable in the event the selected Finalist cannot be contacted for whatever reasons.

If in doubt upon receiving the WhatsApp message, the participants may call the Nestlé Customer Service number: 1-800-88-3433 for confirmation.

**Q13: How many prizes can participants win throughout the entire promotion period?**

A: Each participant may only win:

PRIZES TYPE	NUMBER OF PRIZES CAN BE WON
DAILY PRIZE A (Exclusive MILO T-shirt)	One (1)
DAILY PRIZE B (Exclusive MILO Bag)	One (1)
WEEKLY PRIZE	One (1)
LOTUS'S EXCLUSIVE WEEKLY PRIZE A (Exclusive MILO Bag)	One (1)
LOTUS'S EXCLUSIVE WEEKLY PRIZE B (LOTUS'S Voucher)	One (1)
MONTHLY PRIZE <u>or</u> MAIN PRIZE (GRAND PRIZE / SECOND PRIZE)	Either one (1) of the highest value

**Q14: How do I know if I've won any Prize(s)?**

A: As mentioned in Q12, Finalists will receive a WhatsApp message for a question session and must answer 1 question correctly within the stipulated time to win their prize.

Upon confirmation of the winners, the Winners' Announcement will be featured on the Organiser's website as & when available at: <https://www.milo.com.my/ms/malaysia-boleh-bersama-milo> and MILO Facebook [<https://www.facebook.com/MiloMalaysia>] by 11/08/2023 onwards and complete winners announcement by 20/10/2023.

**Q15: How can I claim my prize?**

A: **DAILY PRIZE A** (Exclusive MILO T-shirt): Winners will be contacted **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser received the Qualified Entries to share their choice of t-shirt size and delivery address. **No changes of sizes are allowed thereafter.** Exclusive MILO T-shirts worth RM99 are made to order and will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 8-12 weeks after the promotion has ended.

The exclusive MILO T-shirt is made from 100% cotton.



**MEASURING GUIDANCE (INCH)**

SIZE	LENGTH	SHOULDER	CHEST	SLEEVE
S	25	16	18.5	8.5
M	26	17	19.5	9.0
L	27	18	20.5	9.5
XL	29	20	22.5	11

**DAILY PRIZE B (Exclusive MILO Bag):** Winners will be contacted **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. Exclusive MILO Bag will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended.

The exclusive MILO Bag is made from 100% polyester.



**WEEKLY PRIZE (SHOPEE codes):** All Weekly Prizes SHOPEE codes will be delivered **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser



received the Qualified Entries within 6-8 weeks after the promotion has ended. The Organiser will not be held responsible if any of the SHOPEE codes cannot be delivered to the Winners due to any change or difference in the mobile contact number submitted by winners to the Organiser during Entry submission. Usage of SHOPEE codes is subject to SHOPEE Terms and Conditions.

**LOTUS'S EXCLUSIVE WEEKLY PRIZE A (Exclusive MILO Bag):** Winners will be contacted **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. Exclusive MILO Bag will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended. The exclusive MILO Bag is made from 100% polyester.



**LOTUS'S EXCLUSIVE WEEKLY PRIZE B (LOTUS'S Voucher):** Winners will be contacted **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. Physical LOTUS'S voucher will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended.

**MONTHLY PRIZE:** Winners will be contacted **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. Winner's letter on the prize information will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended. Winners will also be contacted by the relevant vendors for prizes redemption. All Monthly Prize winners shall at their own costs and expenses be liable and responsible for the miscellaneous fees and charges that are required by the winners to utilize the prize won.

**SECOND PRIZE:** Winners will be contacted **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser received the Qualified Entries to share their full name as per identification card and delivery address. A cheque made to the winner's name will be delivered to the winners within 6-8 weeks after the promotion has ended. You are required to cash-in the cheque within three [3] months of the issuance date.

**GRAND PRIZE:** Winners will be contacted **via WhatsApp Number 6018 322 8831** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. Winner's letter on the prize information will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended. Winners will also be contacted by the relevant vendors for prizes redemption. All Grand Prize winners shall at their own costs and expenses be liable and responsible for the miscellaneous fees and charges that are required by the winners to utilize the prize won.

**ALL unclaimed prizes after the deadline set by the Organiser in the winner's notification for prize collection will be forfeited.**

**The Organiser reserves the right to substitute any prize for an alternative of equal or greater value.**

**Q16: Whom should I call for further information?**

A: You may call the Nestlé Customer Service Number: 1-800-88-3433 for any assistance you may require.

## **NOTE:**

**Consumers are encouraged to periodically check and read the Promotion T&C on the website for any additional terms as stated below:**

### **Promotion Terms & Conditions:**

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).